

Always look for the CNHC registered mark Your guarantee of standards

To find a registered therapist or to get in touch Go to our website: www.cnhc.org.uk Email us: info@cnhc.org.uk Phone us: 020 7653 1971

If you are a practitioner interested in registering, go to our website: www.cnhc.org.uk and then to the 'how to register' section for a step-by-step guide.

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## The Complementary and Natural Healthcare Council

UK register of complementary therapists

plain English approved by the word centre



www.cnhc.org.uk



Complementary & Natural Healthcare Council



The Complementary and Natural Healthcare Council (CNHC) was set up by the government to protect the public by providing a UK voluntary register of complementary therapists.

CNHC is the holder of an Accredited Register. This means CNHC has met the demanding standards of the government-appointed accrediting body, the Professional Standards Authority.

## What does the CNHC do?

- > Keeps a register of practitioners who meet national standards of practice in their work
- > Sets the standards that practitioners need to meet to get onto and then stay on the register
- > Requires registered practitioners to keep to its Code of Conduct, Ethics and Performance
- > Investigates complaints about alleged breaches of the code
- > Imposes sanctions or removes practitioners from the register when necessary



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To be admitted to the CNHC register, a complementary therapist must:

- > meet 'National Occupational Standards' for their therapy
- > confirm that they do not have a criminal record (including cautions)
- > confirm that there are no health issues that affect their ability to practise
- > confirm that there have not been any disciplinary or civil proceedings taken against them that relate to their practice
- > hold current professional indemnity insurance
- > agree to keep to CNHC's Code of Conduct, Ethics and Performance
- > keep their knowledge and skills up to date

## Complaints

If you have a complaint about a complementary healthcare practitioner on the CNHC register you can ring us first to discuss it, or fill out the complaints form on the website.

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