## Make sure you always read the small print

	IWA
Are all installers fully vetted?	YES 🗸
Customer satisfaction regularly monitored?	YES 🗸
Is there a customer helpline?	YES 🗸
Is there a customer friendly website available for advice?	YES 🗸
Is the insurer FCA authorised?	YES 🗸
Is Deposit Protection from point of sale? Subject to receiving a Deposit Protection form from IWA or the Member Company	YES 🗸
Is Deposit Protection up to 25% of the contract value?	YES 🗸
Are there no excesses on the policy?	YES 🗸
Is cover available for a full 10 years?	YES 🗸
Is cover continuous without renewal?	YES 🗸
Is cover fully transferable if you sell your home?	YES 🗸

**Authorised IWA Member** 

## If in doubt contact our Customer Helpline **01604 604 511**

IWA, 20 Billing Road, Northampton NN1 5AW Telephone: 01604 604511 Facsimile: 01604 604512 Email: sarah@iwa.biz www.iwa.biz



Please ensure at the time of paying your deposit you are issued with an IWA Deposit Protection certificate