

**Which?**

**Trusted Traders**

# **The Which? Trusted trader Code of Conduct**

**As a Which Trusted trader, our business has been through a rigorous application process so you can be confident you are hiring a reputable trader**

**Thank you for the opportunity to do business with you.**

**To ensure you get the highest quality of service, here is what you can expect from our business:**

	Only undertake work that I/we am competent to do.
	Provide you with a clear breakdown of how much the job will cost before any commitment is made by you.
	Discuss all the options available to help provide you with a tailored solution.
	Endeavour to stick to timeline and costs agreed by both parties.
	Provide you with an updated quote should you require any changes to the initial agreement.
	Be open and approachable should you have any queries.
	Treat your property with respect and clean up as we go along.

**We would really appreciate any feedback you have on the service we provided. To submit a review please visit our company profile at**

**[www.trustedtraders.which.co.uk](http://www.trustedtraders.which.co.uk)**

